



Xmultiple Terms – January 1, 2012

XMULTIPLE TECHNOLOGIES, INC. TERMS AND CONDITIONS

Standard Terms and Conditions of Acceptance of Purchase Orders:

1. All purchase orders are to be emailed to orders@xmultiple.com or faxed to Xmultiple Technologies at (805) 579-7800.
2. All purchase orders are NCNR, price quoted, EX-Works Factory and Net 30 days unless otherwise authorized.
3. Changes to purchase orders must be in writing and require an amended purchase order. Changes include but are not limited to quantity changes, adding line items, push outs, shipping method/destination. Xmultiple will not be responsible for any lead time/delivery delays that may result from quantity increases or additional line item changes. Push outs can only be requested once and only for a 60 day time period. Xmultiple will only accept the push out if it is requested one month before the designated ship date. Xmultiple must receive the amended purchase order before making the changes.
4. Purchase orders must state the exact Xmultiple part number.
5. Shipping instructions must be clear and include the account number, holder of the account, address, telephone number and a contact name. Xmultiple will make every effort to meet requested dock dates but cannot guarantee that the carrier will deliver on or by a specific date.
6. All purchase orders must contain a contact name and phone number (or email address) for purchasing as well as a contact name and phone number (or email address) for accounting.
7. Customer shall have thirty (30) days from the date of receipt of the Goods to inspect and accept the goods. Any Goods not rejected during that 30-day period shall be deemed acceptable. If any Goods, within the 30-day period, are deemed defective or do not perform according to the published specifications, Xmultiple shall, upon receipt of defective Goods, issue replacements to the customer in as timely a manner as is possible.
8. Xmultiple reserves the right to refuse purchase orders or hold shipments if outstanding, unpaid invoices exist. Xmultiple may also require prepayment until new credit can be established. For more detailed information on our Terms & Conditions, please visit www.xmultiple.com.

Standard Terms and Conditions for Credit

The following is required to establish a credit account with Xmultiple:

1. Company Profile/Registration Form
2. Certificate of Exemption/Resell Permit
3. Signed Non-Disclosure Agreement
4. Credit References